

Office of

Information Technology



## Enroll in EagleID Password Self-Service

The **EagleID Password Self-Service** will allow you to change your password anytime, anywhere!

To register for **EagleID Password Self-Service**, please follow the steps below - it only takes a few minutes.

Go to [password.tamut.edu](https://password.tamut.edu) and log in with your current EagleID and password. (Your password cannot be expired to do this.) If your password has expired, please contact the IT ServiceDesk.

- Read the welcome message describing the available services, then select the **Click Here** button to continue.
- Select two security questions from the dropdown list.
- Type your answers to these questions in the boxes below each question, making sure to type each answer exactly the same way twice. Answers to these questions are case-sensitive and must be contain at least five characters.
  - **It is very important to be able to remember these answers exactly as you typed them.**
- When you finish, click **Enroll**. A confirmation message will indicate your successful enrollment.

In the future, should you need to unlock your account or reset your password, go to the [EagleID Password Self-Service](#) page, then

- Click the **Lock** icon titled **Unlock Account**, enter your username, answer your security questions, and enter the captcha characters to unlock your account.
- Click the **Key** icon titled **Reset Password**, enter your username, answer your security questions, and enter the captcha characters to change your password without having to remember the old one.

**For support, please contact the IT ServiceDesk:**

- Submit a Support Request: <https://isite.tamut.edu>
- Email: [isite@tamut.edu](mailto:isite@tamut.edu)
- Phone: 903-334-6603



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