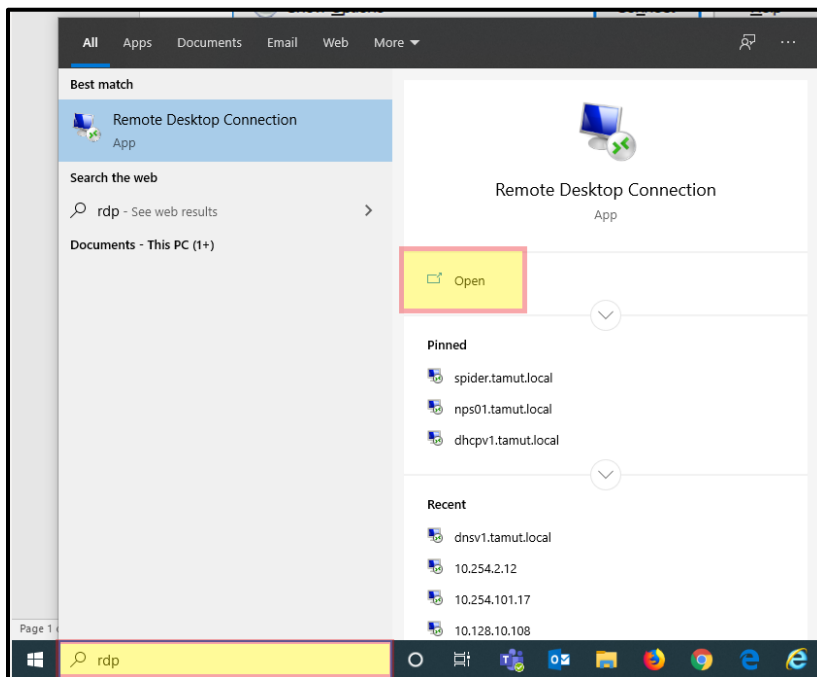


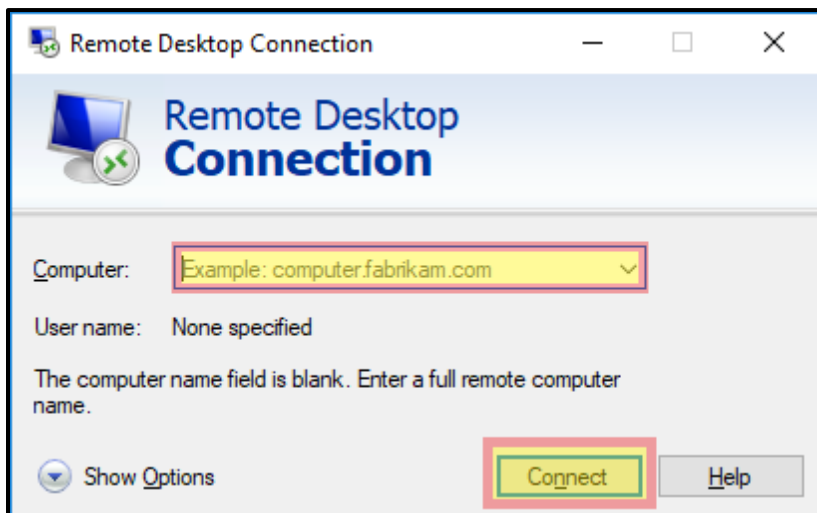
Remote Desktop Protocol

Access your Desktop Workstation from Another Location

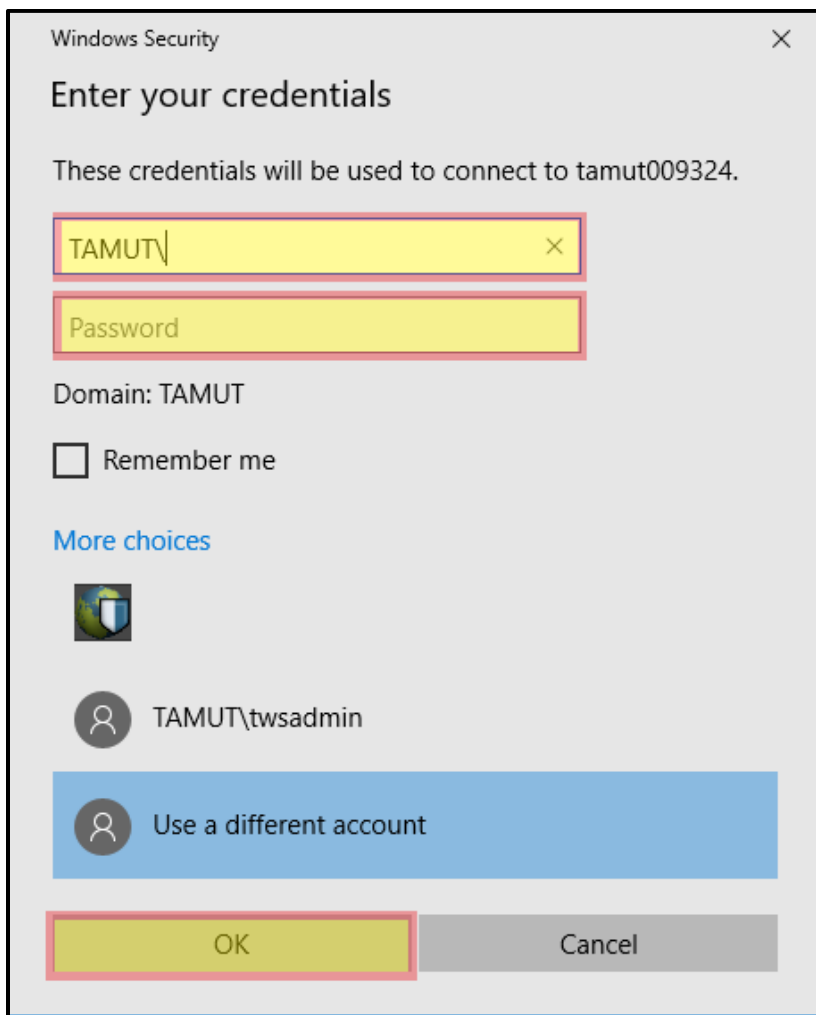
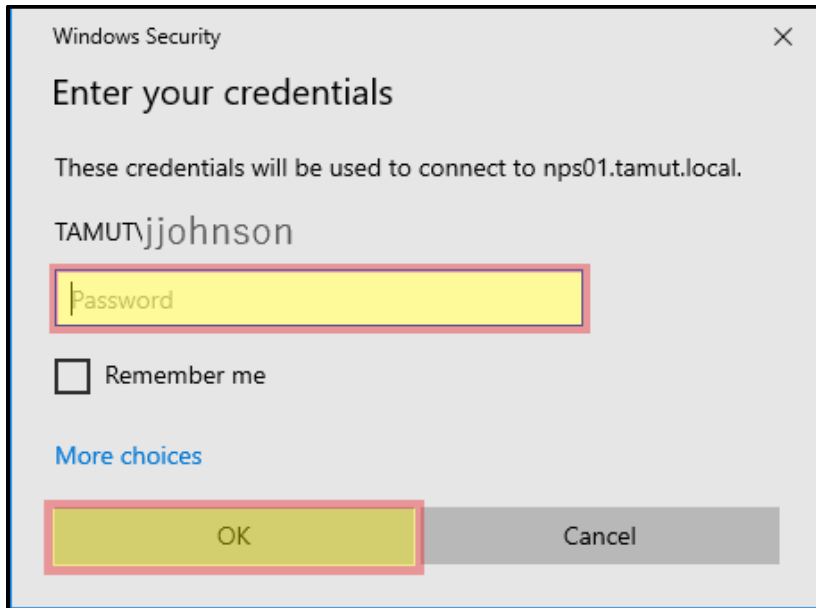
1. Connect to VPN using GlobalProtect. If you do not have VPN access, please submit an [iSITE](#) request. You will need VPN access before proceeding.
2. Ensure your Desktop Workstation is powered on. If your Desktop Workstation is not powered on, please submit an [iSITE](#) request, and IT will have it powered on.
3. Type **rdp** in the search bar. Click **Open**.



4. Enter your computer name* combined with **.tamut.local**, and click **Connect**. A new dialog box will open – it may, or may not, contain your username with the correct formatting.

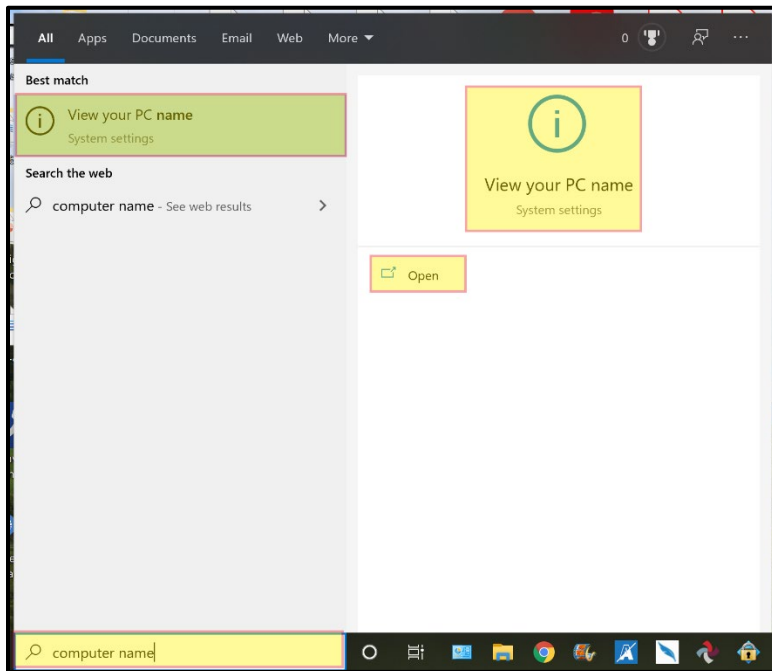


5. If the new dialog box contains TAMUT\ combined with your username (see example: **TAMUT\jjohnson**), enter your password and click **OK**. If the new dialog box does not contain TAMUT\ combined with your username, click **More choices**. A new dialog box will open allowing you to enter TAMUT\ combined with your username and password, and then click **OK**. Both options are pictured.

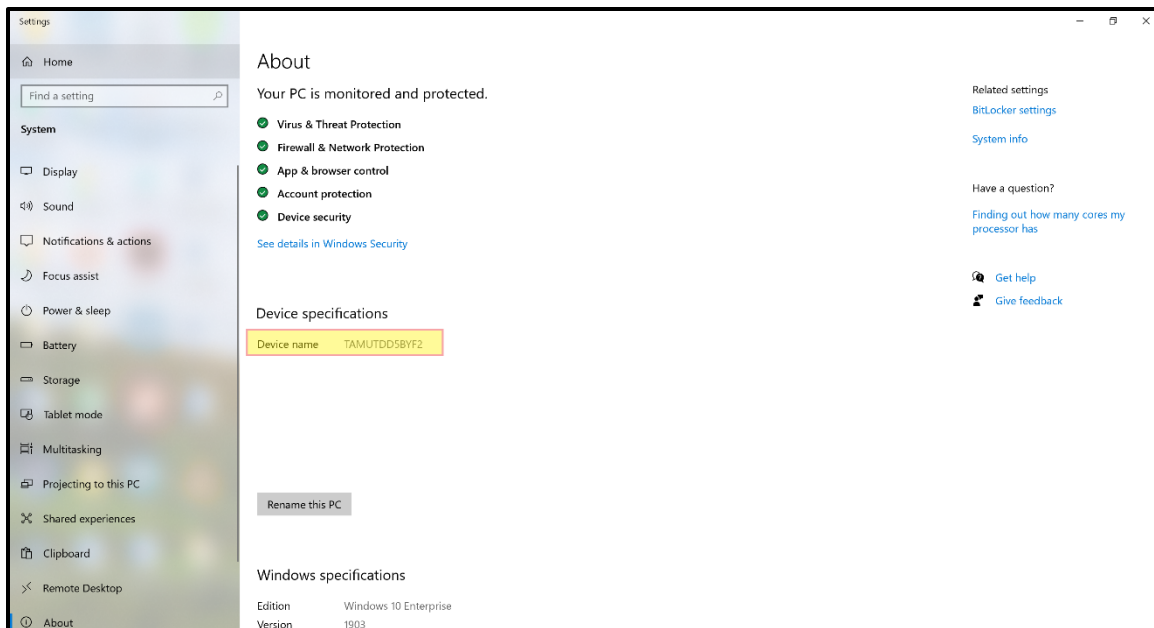


6. You should now be able to view and access your desktop workstation.

* To find your computer name, **type computer name** in the search bar. Click **Open**.



Locate **Device Name**. You can **copy your device's name** and **paste it in the required location**.



For support, please contact the IT ServiceDesk:

Email: isite@tamut.edu
Submit a Support Request Ticket:

Phone: 903.334.6603
<https://isite@tamut.edu>